

Anchor Health Homes

What are Anchor Health Homes?

Anchor Health Homes are a type of patient-centered medical home. They employ specialized primary care teams at geographically dispersed sites. Anchor Health Homes are fully accessible, disability-competent specialized primary care driven organizations.

Members can visit Anchor Health Homes for the majority of their health care needs. They can receive multiple services at one location. This saves our members and their caregivers the time and hassle of going to more than one doctor's office, outpatient clinic or rehab facility. This is especially valuable because many of our members have complex medical needs requiring them to be seen by many different specialists.

We hold our Anchor Health Homes to high standards. Multiple criteria must be met in order for these facilities to be recognized as an Anchor Health Homes.

Anchor Health Homes are fully accessible and user-friendly environments for people with disabilities.

All of CCAI's Anchor Health Homes include:

- Physical access (parking, entrance, clinic space, bathrooms).
- Communication access including interpretive and hard-of-hearing services.
- Accessible medical equipment, including exam tables, wheelchair accessible scales, transfer equipment and staff training.
- Staff knowledgeable and trained regarding disability care and accommodations.

All Our Anchor Health Homes are Committed to:

- Specialized disability competent primary care.
- The CCAI philosophy of care, which is patient-centered, personalized, person-driven.
- Consumer-directed, person-centered services.
- Working with the CCAI Interdisciplinary Care Team (Primary Care Provider, Nurse Care Coordinator, Long-Term Services and Supports Coordinator, Behavioral Health Specialist as needed).
- Incorporating CCAI care coordination tools, health information technologies and enhancements into Anchor Health Home health information systems.
- Utilization of the care coordination tools, clinical pathways, quality metrics and provider networks of CCAI.
- Participation in team meetings, case reviews, care management pathways review, quality indicators, and disability/ chronic illness continuing activities across the Anchor Health Homes.
- Providing 24/7 access for all members.

For a list of Anchor Health Homes and their locations go to www.ccaillinois.com

For more information on the Community Care Alliance of Illinois please call 866-871-2305, or visit us on the web at www.ccaillinois.com

